



Confederated Tribes of the Colville Reservation

Human Resources Office P.O.Box 150 Nespelem, WA 99155
(800) 506-9434 (509) 634-2843 Fax (509) 634-2864 www.colvilletribes.com

POSITION: Electronic Gaming Field Technician
SALARY: \$20.01 annually; less 5% on probation
REPORTS TO: Gaming Director
LOCATION: Okanogan Bingo/Casino, Mill Bay Casino, and Coulee Dam Casino

BASIC FUNCTIONS: The incumbent of this position works under the general supervision of the Gaming Director. Incumbent observes and monitors the installation of electronic gaming computer hardware and software, maintains network operations, and ensures that inquiries and problems concerning networks, computers, peripherals, and services are expeditiously resolved. The incumbent also observes and monitors the installation of electronic gaming network software, equipment, and changes to the components within existing equipment and reports abnormal occurrences to the Gaming Director immediately. Incumbent maintains procedures for electronic gaming networks, systems operations, database management, and product assembly and installation. Incumbent studies and analyzes assigned installation equipment and software reliability and utilization reports to identify and correct problem areas. Incumbent performs electronic gaming network system security support functions. Incumbent reviews proposals for electronic gaming change that consist of objectives, scope, and user expectations. Incumbent observes and enforces electronic gaming security procedures at all times.

MINIMUM QUALIFICATIONS (Education and Training):

- Two (2) years of training in a computer related field (e.g., Associate of Science); AND two (2) years of specialized computer work experience which demonstrates accomplishments that show a range of knowledge with electronic gaming computer requirements and techniques; AND must have completed at least one certification program directly related to this category such as: UNIX System Administrator, Microsoft Certified Professional (MCP), and/or PC maintenance and repair; OR
- A combination of education and work experience totaling four (4) years demonstrating the ability to perform the duties and functions of the position.
- Higher-level certifications such as Microsoft Certified System Engineer (MCSE), Microsoft Certified Solution Developer (MCSO), Microsoft Certified Professional & Internet (MCP&I) and Cisco Certified Network Associate (CCNA), may be substituted for two (2) years of work experience.
- Previous work experience in basic SQL and UNIX preferred.
- Previous work experience installing and maintaining Ethernet local area networks and computer peripherals preferred.
- Previous work experience in problem solving and supporting remote users and IT systems via telephone support and remote connections preferred.
- Previous experience with electronic gaming equipment preferred.

RECRUITING INDICATORS (Knowledge, Skills, and Abilities):

- Knowledge of Windows NT, XP, UNIX operating systems, LAN/WAN and telecommunications functions in order to install, troubleshoot and maintain operating systems, hardware, workstations, related devices, software applications, LAN/WAN and communication systems.
- Knowledge of IP Networking and principles, including hubs, switches and routers.
- Basic knowledge of SQL preferred.
- Ability to evaluate and report defects; troubleshoot computer problems/debug computer programs in order to address hardware problems.

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- Ability to investigate regulatory and field issues and assist compliance personnel with electronic gaming regulatory questions.
- Ability to communicate clearly and concisely both orally and in written format with end users.
- Ability, on a non-technical level, to provide expertise and advice, collect and exchange information, and analyze/resolve computer-related problems.
- Ability to read, interpret and apply appropriate electronic gaming rules, regulations, policies and procedures as well as related federal, tribal, and Compact requirements.
- Working knowledge of electricity, electronics, and mechanics of electronic gaming systems.
- Ability to read and understand electronic gaming schematics, and service manuals.
- Ability to update existing electronic gaming manual and automated test cases and scripts to adapt to changing software environments.
- Ability to work well independently and in a team environment.

SPECIAL REQUIREMENTS:

- May be required to train junior Electronic Gaming Field Techs.
- Specialized expertise in the Tribal Lottery System (TLS) in order to ensure compliance with Appendix X and/or X2 of the Colville-WA Compact is preferred.
- Specialized expertise in Class II game systems with electronic aides is preferred.
- Must adhere to **STRICT CONFIDENTIALITY** with Commission information and must not disclose confidential Commission information to any third party without the written consent of the Commission. Must comply with Confidentiality and Code of Ethics Agreements.
- Must possess and maintain a valid Driver's License and be eligible for the Tribes' vehicle insurance; applicants who do not possess the above must be willing to be responsible for their own transportation to and from work and between sites when necessary without mileage compensation.
- Applicant must be qualified and suitable for a Tribal gaming license under Tribal, State, and Federal requirements. **Tribal gaming license applications must be completed and submitted [to the Colville Tribal Gaming Commission] with CCT general application.**
- The Confederated Tribes of the Colville Reservation is a drug free workplace. Commission employees must adhere to a healthy drug free lifestyle in compliance with Tribal and Commission policy.
- Must be willing to comply with Commission Personnel Addendum requirements.
- Must be willing to work irregular hours, weekends, and holidays, as required.
- This position requires the incumbent to be on-call for emergencies.

Note: This position has been identified as a "Safety Sensitive" position. Pursuant to the CCT Policies, this position is subject to pre-employment, post-accident, and random drug testing.

TRIBAL MEMBER AND INDIAN PREFERENCE WILL APPLY; PREFERENCE WILL ALSO BE GIVEN TO HONORABLY DISCHARGED VETERANS WHO ARE EQUALLY QUALIFIED WITHIN EACH INDIAN PREFERENCE CODE.

INFORMATION: Colville Tribal Gaming Commission
Physical address: 729 Jackson Street
Mailing address: P.O. Box 1647
Omak, WA 98841
Contact person: Dannise Davisson, Staff Assistant
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